



Aaron Welch <aaronwelch2@gmail.com>

Refund Status

34 messages

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>
To: Aaron Welch <aaronwelch2@gmail.com>

Thu, Feb 4, 2016 at 12:54 PM

just checking in to see if it has cleared yet? My bank said it's been processed so you should be seeing it anytime now. Please keep me posted when you have a moment. Hope all is well, Talk to you soon.

Thank you,
James Church
Owner/Designer
RI Reptile Enclosures
Phone:401-365-2197
www.rireptiles.com



Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Thu, Feb 4, 2016 at 7:05 PM

Hi James,

It hasn't come through on my end yet. I'll keep you updated when it comes through.

Thanks,
Aaron

Sent from my iPad

On Feb 4, 2016, at 12:54 PM, Rhode Island Reptile Enclosures <jchurch@rireptiles.com> wrote:

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Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Wed, Feb 10, 2016 at 10:44 AM

Hi James,

I still haven't received my refund so I just wanted to let you know that at this point I'm going to need to put through a dispute through PayPal.

-Aaron
[Quoted text hidden]

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>
To: Aaron Welch <aaronwelch2@gmail.com>

Wed, Feb 10, 2016 at 10:50 AM

Ok. I also see what has been happening, I issued your refund through my software, but looking at your account now, you actually paid via PayPal which explains why it has not been processed.

I can refund via PayPal when I get home or if you want to claim it you can do that as well,

just let me know so we don't do it twice.

James church
Rhode Island Reptile Enclosures
401-365-2197
www.rireptiles.com

On Feb 10, 2016, at 10:44 AM, Aaron Welch <aaronwelch2@gmail.com> wrote:

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Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Wed, Feb 10, 2016 at 10:52 AM

If you can please issue the refund tonight via PayPal that will be much quicker and easier, and email me confirmation once you've done that.

Thanks,
Aaron
[Quoted text hidden]

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Wed, Feb 10, 2016 at 11:15 AM

To: Aaron Welch <aaronwelch2@gmail.com>

I will do that. I'm home after 8:00pm.

And as a side note. I don't know if you would be interested but the majority of your enclosure is still in house, along with your stand. If you'd like to reconsider, I'd be happy to get that all back together and out to you and of course still issue at least a partial refund for the aggravation.

I know it's been a bit and you may have moved on but if not the option is there for you.

Talk soon.

James church
Rhode Island Reptile Enclosures
401-365-2197
www.rireptiles.com

[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>

Wed, Feb 10, 2016 at 11:20 AM

To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

If I had some type of reassurance that you wouldn't simply stand me up again the next time we scheduled a delivery then I might possibly reconsider, but I'm not sure if that's possible. The only thing I can think of is if you issued a partial refund and I drove down and picked everything up myself from your shop this weekend.

[Quoted text hidden]

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Wed, Feb 10, 2016 at 11:43 AM

To: Aaron Welch <aaronwelch2@gmail.com>

Well, that's of course understandable. Let me give that some thought. Trying to catch up with missing work due to snow so things are crazy but when I have a chance to settle down later today I'll see if I'm able to be ready by then and if it's something that can for 100% be done. I'll get back to you.

James Church
Rhode Island Reptile Enclosures
401-365-2197
www.rireptiles.com

[Quoted text hidden]

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Thu, Feb 11, 2016 at 8:17 AM

To: Aaron Welch <aaronwelch2@gmail.com>

I didn't do the refund yet, wanted to talk to you about it, I will pull up the order and work out the percentage, if you were interested in what we talked about yesterday and if the number works for you I'll issue that portion then we can work on the rest.

I'll be back at the shop after lunch to check on the cage status to see if it's in or close to condition to roll. I know it needs glass but other than that I don't think it was touched much.

I do hope we can work it out though. Talk to you soon.

James Church
Rhode Island Reptile Enclosures
401-365-2197
www.rireptiles.com

[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>

Thu, Feb 11, 2016 at 8:54 AM

To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Okay, thanks for the update. Can you text [REDACTED] me a pic or two at lunch time of it so I can see how it looks?

[Quoted text hidden]

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>
To: Aaron Welch <aaronwelch2@gmail.com>

Fri, Feb 12, 2016 at 7:52 AM

I messaged you the pics to your phone. Did you receive them?
It's not quite back to ship ready, we used some materials for other projects but can easily get it back up and running.
Could have it ready for next weekend though, maybe sooner if you came down during the week. I'll be at work today, and will check my messages later on. Hope all is well, talk to you soon.

James church
Rhode Island Reptile Enclosures
401-365-2197
www.rireptiles.com

[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Fri, Feb 12, 2016 at 8:09 AM

Hi James,

No, I didn't get the pics.

-Aaron
[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Thu, Feb 18, 2016 at 1:57 PM

Hi James,

What's the current status? I also haven't gotten any pictures yet.

Thanks,
Aaron
[Quoted text hidden]

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>
To: Aaron Welch <aaronwelch2@gmail.com>

Thu, Feb 18, 2016 at 8:51 PM

I sent them to your phone but will send them to your email when I get back to the shop. That little tsunami we had the other day blew out some pipes at the shop :)
I'll get em to you ASAP.

James church
Rhode Island Reptile Enclosures
401-365-2197
www.rireptiles.com

[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Thu, Feb 18, 2016 at 9:13 PM

Okay, thanks. Yeah, they never came to my phone via text.
[Quoted text hidden]

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>
To: Aaron Welch <aaronwelch2@gmail.com>

Sun, Feb 21, 2016 at 12:08 AM

I tried to send you pics from the road but it keeps bouncing them back. I'll resend again when I get back home Sunday.

We're out in school vacation with the kids. I'll message you at the same time so you can look out for em. I'd like to get this done Monday or Wednesday if your still on board. Hope all use well, talk to you soon.

James church
Rhode Island Reptile Enclosures
401-365-2197
www.rireptiles.com

[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Sun, Feb 21, 2016 at 12:11 PM

do you have the right cell phone number (if you're trying to text them to me)? It's [REDACTED]

[Quoted text hidden]

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>
To: Aaron Welch <aaronwelch2@gmail.com>

Wed, Feb 24, 2016 at 1:34 PM

have a look at these, let me know if they come through.. if not im not sure what else i can do to show you. Im traveling today but will check my emails again in the morning. hope all is well, Talk to you soon.

Thank you,
James Church
Owner/Designer
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[Quoted text hidden]

2 attachments

 **awelchBuild.pdf**
154K

 **awelchBuild2.pdf**
155K

Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Wed, Feb 24, 2016 at 2:38 PM

Unfortunately it looks like the images attached are just blank white with only your logo in the top left corner, nothing else. I'll actually be bringing home another chameleon in March so I need to know very soon if we can work this out or if I need to go with another option.

Thanks,
Aaron
[Quoted text hidden]

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>
To: Aaron Welch <aaronwelch2@gmail.com>

Wed, Feb 24, 2016 at 2:46 PM

Ugh. At Least something went through, I'll figure it out tonight when I get in, just taking the canoe down the street in this rain...

Seriously though, i think we can make it work before it comes in. I just need you to see it first to sign off on it. I'll get back to you when I get in.

James church
Rhode Island Reptile Enclosures
401-365-2197
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On Feb 24, 2016, at 2:38 PM, Aaron Welch <aaronwelch2@gmail.com> wrote:

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[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Wed, Feb 24, 2016 at 3:01 PM

sounds good, thanks.
[Quoted text hidden]

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>
To: Aaron Welch <aaronwelch2@gmail.com>

Mon, Feb 29, 2016 at 4:40 AM

Here is a resend, if you don't get them the current build status is only missing screen and glass. We have the frame, base and the table. I can have it done by weeks end for a Saturday delivery or a during the week pick up.

Or if you'd rather change things up, I have a pretty good inventory of black PVC which we can swap out for. Many options. Let me know when you have a moment.

James church
Rhode Island Reptile Enclosures
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www.rireptiles.com

[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Mon, Feb 29, 2016 at 10:52 AM

Hi James,

There's nothing attached.

I'm not looking to make any changes. This Saturday is my drop-dead date; I can't wait any longer than that. It's already been over 5 months since this whole project started.

-Aaron

[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Sat, Mar 5, 2016 at 10:56 AM

Hi James,

As I said in my last email, today was my drop-dead date and obviously delivery isn't happening today because I haven't heard anything from you. Please issue my refund via PayPal today.

Thanks,
Aaron

[Quoted text hidden]

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>
To: Aaron Welch <aaronwelch2@gmail.com>

Mon, Mar 7, 2016 at 8:14 AM

verywell, I understand. I'll make the arrangements to do so.

Thank you,
James Church
Owner/Designer
RI Reptile Enclosures
Phone: 401-365-2197
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----- Original Message -----

Subject: Re: Refund Status

From: Aaron Welch <aaronwelch2@gmail.com>

[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Thu, Mar 10, 2016 at 2:26 PM

Hi James - have you issues my refund through PayPal yet? I haven't seen it come through. I need to make other arrangements so I need the refund ASAP.

[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Fri, Mar 11, 2016 at 3:44 PM

Hi James,

Can you please give me an update on where things stand with my refund?

I may still have a need for a simple base cabinet, but different dimensions. If you can give me my refund by this weekend I can consider going through you for a base cabinet, depending on how quickly you could get it done.

Thanks,
Aaron

[Quoted text hidden]

Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Fri, Mar 11, 2016 at 10:47 PM

To: Aaron Welch <aaronwelch2@gmail.com>

I've been on the road, I can do it on Monday though. All my deposits go in tomorrow.
As for the cabinet, sure I'd be happy to do one for ya if you choose to do so.

James church
Rhode Island Reptile Enclosures
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[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Fri, Mar 11, 2016 at 11:17 PM

Yes, just got it. I'll look for the refund on Monday, thanks.

[Quoted text hidden]

Aaron Welch <aaronwelch2@gmail.com>
To: Rhode Island Reptile Enclosures <jchurch@rireptiles.com>

Tue, Mar 15, 2016 at 9:45 AM

Hi James - I still haven't gotten my refund. You said you were going to issue it yesterday. Please let me know what's going on ASAP.

Thanks,
Aaron

[Quoted text hidden]

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I have been on the road and honestly lost track, I thought I had done it already but I'll make sure that gets in today.

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Tue, Mar 15, 2016 at 10:43 PM

Were you able to process my refund? PayPal notifies me right away for things like this but I haven't gotten any notifications yet.

Sent from my iPad

[Quoted text hidden]