



Kaiden Waldron-Francis <blackpantherreptiles@gmail.com>

**Re: Message to kingsnake.com Site Coordinator from
blackpantherreptiles@gmail.com**1 message

Community Review <communityreview@pethobbyist.com>

Mon, Oct 7, 2013 at 8:22 PM

To: blackpantherreptiles@gmail.com

We have no registered user for email account blackpantherreptiles@gmail.com. Is there another email address that could be associated with your account?

kingsnake.com

On Mon, Oct 7, 2013 at 7:32 PM, <blackpantherreptiles@gmail.com> wrote:

Hello,

I have a classified account (billed on 9/11/13 for a 90 day standard subscription), but cannot log into my account. When I try to reset my password, it comes up with an error message saying that my "user details cannot be verified". The transaction number from 9/11 is 493750901. I upgraded to the enhanced subscription on 9/17, but got no email receipt though the upgrade went through as did payment via PayPal. I am wondering why I cannot login to my account? Any help would be greatly appreciated!

Thank you,
Kaiden Waldron-Francis, B.S.

I.P Address: 74.78.90.12

Host Name: cpe-74-78-90-12.maine.res.rr.com

Referring URL: <http://market.kingsnake.com/complaint.php>

Message sent from <http://www.kingsnake.com/contact/>