

Actually it was sick the very next day, and the following day we went to the vet. (we bought on Saturday and took to vet Monday) Both tortoises were vastly underweight, both had worms, both had respiratory infections. A month later, despite exceptional care, the male is dying.

6:28 PM

I understand that customer relations is not your favorite part of this job but I need your help and information

6:29 PM

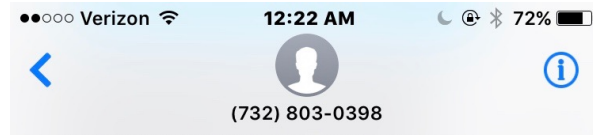
These tortoises might not be a big deal to you but they are a big deal to my daughter

6:29 PM

It's not that but i have been at a conference since 7 am this morning and just got out now it 5 here

6:31 PM

3.



morning and just got out now it 5 here

Almost 10 hours of talking about turtles and tortoises

6:31 PM

I'm sorry this happened

6:32 PM

Ok, I get this, but you chose this career

6:32 PM

Next show I'll give you another male. I don't know how this happens

6:32 PM

So let's answer some more questions

6:32 PM

Ok

6:32 PM

I don't want another. I want to help this one survive

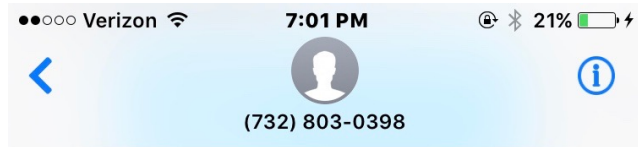
6:32 PM

According to the doctor he is around 10 years of age. Given the severity of his

6:34 PM

4.





Ok 6:32 PM

I don't want another. I want to help this one survive 6:32 PM

According the to the doctor he is around 10 years of age. Given the severity of his infection he must have had it for a while. We have him on coco coir. 6:34 PM

Damp but with dry areas, a heat lamp and a uvb lamp. 6:34 PM

They both have 4x2 wooden enclosures with plastic under the substrate and wood hides 6:35 PM

He has pooped once since we got him. 6:36 PM

So I'm confused what you want from me 6:37 PM

I've treated him with 6:37 PM

5.



got him. 6:36 PM

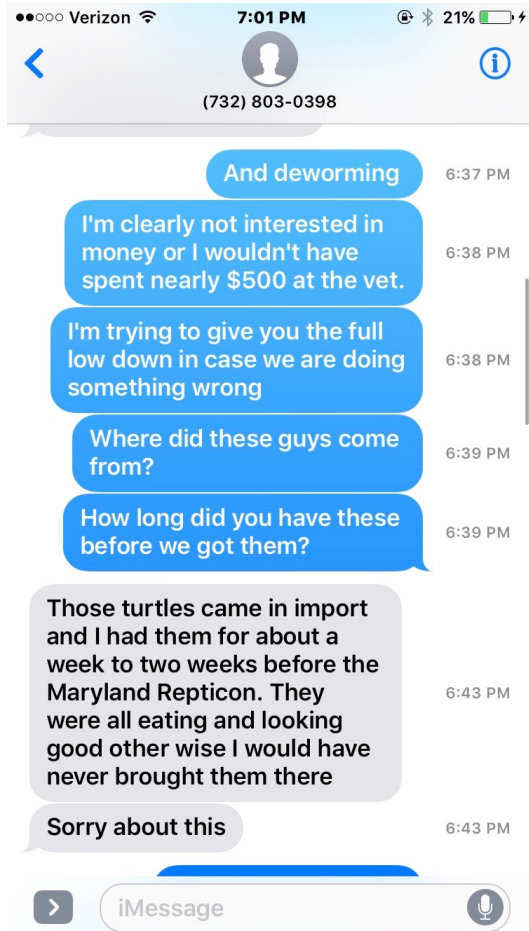
So I'm confused what you want from me 6:37 PM

I've treated him with antibiotics 6:37 PM

I will refund you for the tortoise next show 6:37 PM

6.

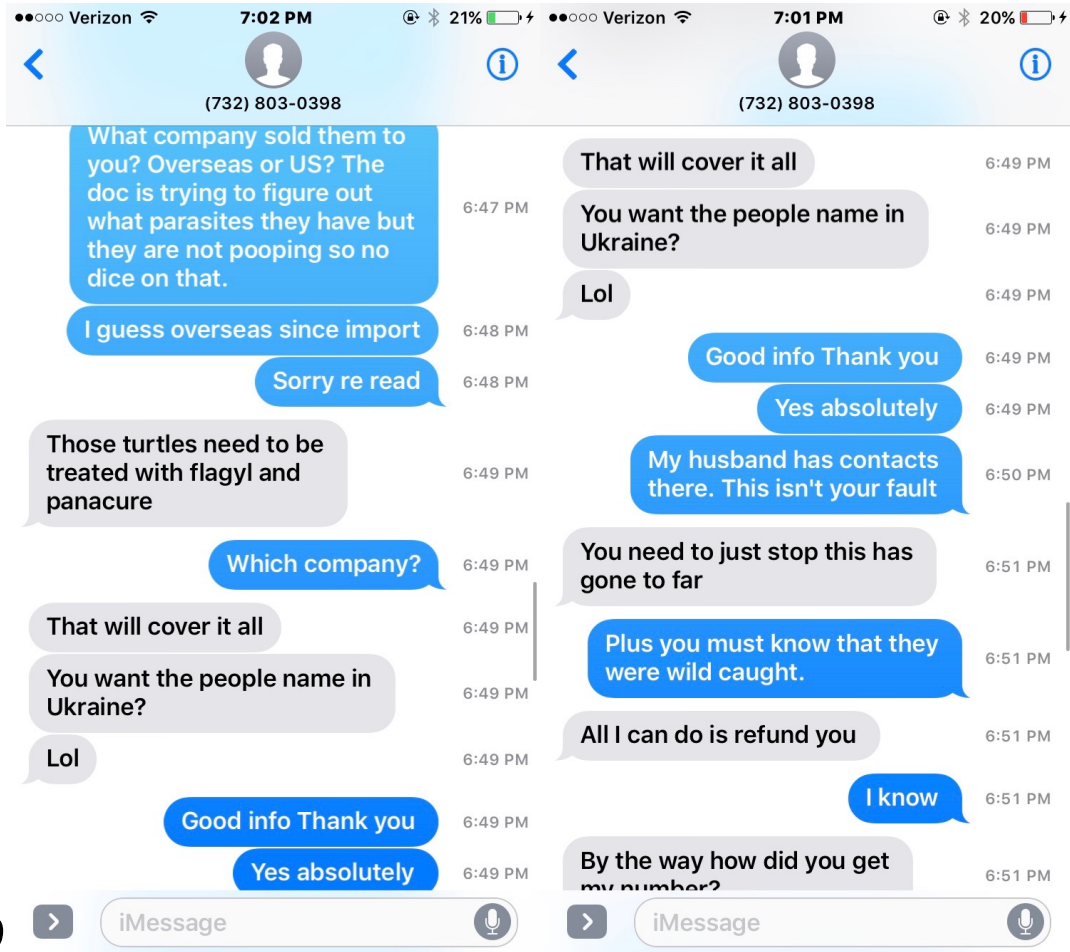


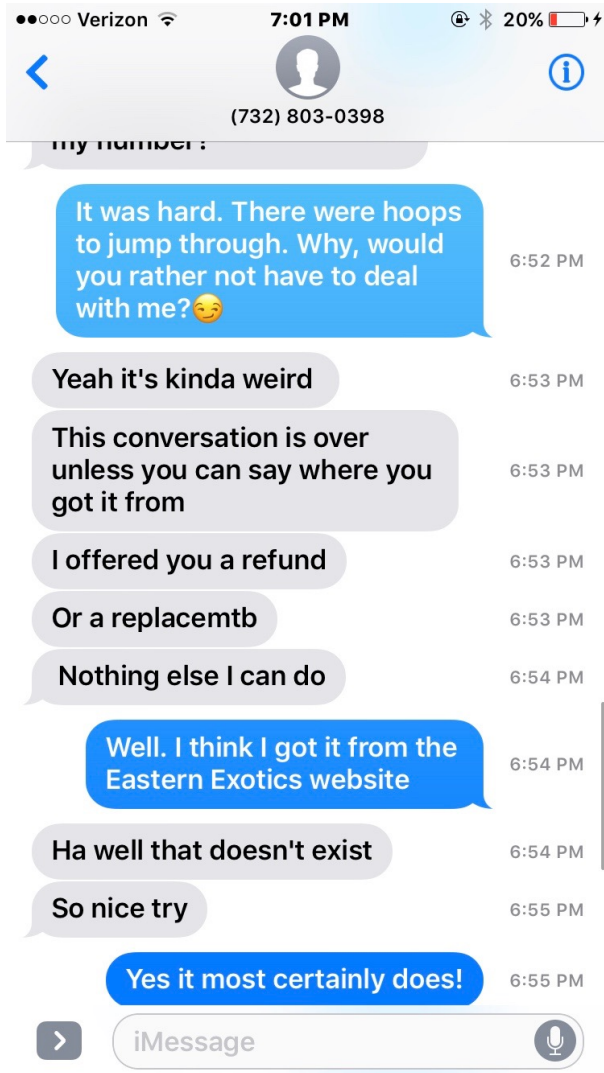


7.



8.





11.



12.